



April 6, 2020

To our valued Customers,

As a member of the global marketplace, we at Munaco Sealing Solutions recognize the challenges faced by our business partners. Guided by our core values, we have and will continue to take actions that protect the health and well-being of our associates and customers. To that extent, we are closely monitoring COVID-19 and following the guidance from the leading government and health authorities to ensure we are taking the right actions to protect our employees and the community where we operate.

Out of an abundance of caution during this time, we are encouraging our sales team to use virtual / electronic communication when possible. Our team is available via video conferencing, phone, email, and text communication. Also, we are requesting that customers please limit visits to our offices for pickup or walk-in orders. Our sales team is happy to assist with orders via phone, email, and fax and can get orders shipped directly to you.

We recognize that we have customers around the world that rely on us, and we are committed to supporting our customers as needs. At this time, we are maintaining normal business hours (8am – 5pm EST) and working diligently to process orders. We are in contact with our supply chain to assess the impact of the virus and at the current time, the supply chain is performing as expected. In addition, Munaco's inventory is healthy. We do not anticipate any significant disruptions in the short term.

It is our hope these actions will help to keep us all well and that we can provide the same high level of operations and customer service that you've come to expect from Munaco through the duration. We will continue to keep you informed of any new developments.

Sincerely,

A handwritten signature in black ink that reads 'Ryan DeWachter'.

Ryan DeWachter  
VP Operations and Engineering